



# MAJESTIC CARE

Be reassured with Majestic.

## What's covered with Majestic Care?

The guests of Majestic Resorts will be able to activate complimentary coverage through Majestic Care in the event of testing positive for COVID-19 at any one of our resorts in Costa Mujeres or Punta Cana. This coverage will include the following covered expenses and services, allowing guests to be reassured:

- ✓ Availability of 24-hour medical center onsite at no additional cost
- ✓ In-room medical consultation at no additional cost
- ✓ Additional antigen COVID-19 testing is provided after 5 days of testing positive or 24-hours before scheduled flight departure at no additional cost
- ✓ Ambulance service and transfer to the hospital at no additional cost, if advised by the attending physician
- ✓ Standard hospitalization fees included at no additional cost, if advised by the attending physician
- ✓ Complimentary extension of stay in an isolated quarantine room on property for any guest that tests positive to quarantine in-room for a maximum of 14 days
- ✓ Complimentary extension of stay of one companion per guest that tests positive in a separate isolated quarantine room on property for a maximum of 14 days
- ✓ Additional companions (up to 3) will receive a discounted rate of \$100 USD per person per night\* (\$150 pppn for single occupancy) to stay in an isolated quarantine room on property for a maximum of 14 days

Coverage will be offered to previous and new bookings for travel from January 1, 2022 through March 31, 2022. This coverage only applies in the event that a guest receives a positive test for COVID-19 during their stay. Terms and conditions are subject to change at any time.

\*The rate for additional companions of a guest that tests positive for COVID-19 apply as follows: \$100 double occupancy, \$150 single occupancy, \$70 triple or quad occupancy, or \$33 child (ages 2-12). Rates are in USD per person per night.

## How to Activate Your Coverage

If coverage needs to be activated during the guest's stay, the guest should contact Guest Services:

- Majestic Mirage Punta Cana - [theclub.mmpc@majestic-resorts.com](mailto:theclub.mmpc@majestic-resorts.com) or call extension 30002 / 30003
  - Majestic Elegance Punta Cana - [guestservice.mepc@majestic-resorts.com](mailto:guestservice.mepc@majestic-resorts.com) or call extension 21001 / 20001
  - Majestic Colonial Punta Cana - [guestservice.mcpc@majestic-resorts.com](mailto:guestservice.mcpc@majestic-resorts.com) or call extension 11001
  - Majestic Elegance Costa Mujeres - [guestservice.mecm@majestic-resorts.com](mailto:guestservice.mecm@majestic-resorts.com) or call extension 10702
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